

Case Study

CLIENT SINCE:

August, 2016

PRODUCTS USED:

Room Service
Point of Sale

LOCATION:

Platterville, WI

Featuring: Southwest Health



Southwest Health is a critical access hospital located in southern Wisconsin and a leader in rural healthcare. Since DFM's Point of Sale (POS) system has been implemented the cafeteria has seen huge improvements! One of the most significant changes since implementation has been with the use of the card/badge reader for employee payroll swipes. The cafeteria has seen an increase in sales and has improved the overall flow of the cafeteria. Southwest will also be implementing Room Service (RS) in the spring of 2017 and has transitioned the new system for POS and RS flawlessly.

Food Service Director, Laura Pederson says:

"I appreciate the ease in which I can change cafeteria items on the system, and I also love all the reports that we can generate. I feel that the POS system has enough flexibility to meet the needs of the many types of healthcare venues. Initial input was pretty easy and I felt that DFM did a great job training us."

